Orientations-College Grievance Redressal Cell & Anti Ragging Cell

17th October 2024



I Basic Details

Date, Time	**Faculty**	**Department/Committee**	**Co-Ordinator name**
17th October 2024		Education	Dr. Cerena D'Cunha Dr. Cinderella D'mello
Time	**Venue**	**Activity for Class/Group with Total Number of Attendees**	**Nature:**
1 hour	Multi purpose hall	50 Students of FY B.Ed. Batch 24-26 + 2 Staff	Indoor
Name & details of Resource Person Dr. Cerena D'Cunha Dr. Cinderella D'mello		**Names of Staff Members who supported**	**Names of Students who Supported**
		Dr. Giselle D'Souza	Aishwarya Nambiar

II Brief Information about the Activity

Topic/Subject of the Activity	**Orientation to College Grievance Redressal Cell & Anti Ragging Cell**
Objectives for conducting Activity	● To provide a fair, impartial, and confidential mechanism for students to voice their grievances without fear of reprisal. ● To ensure that no student keeps any grievance to themselves, actively encouraging reporting through various accessible channels. ● To promote a culture of open communication and trust between students and the college administration. ● To maintain a zero-tolerance policy against ragging in all its forms. ● To ensure a completely ragging-free campus environment for all students, particularly newcomers. ● To create awareness among students about the severe consequences of ragging and the importance of a respectful campus culture.
Methodology	● **Direct Reporting:** Students are strongly encouraged not to suppress any grievances. They can directly report their concerns to the "concern officer" for immediate attention and guidance. ● **Online Portal:** For convenience and confidentiality, an online portal is available where students can submit their grievances electronically. This portal is designed to be user-friendly and secure, ensuring that submissions are received and processed efficiently. The link to this portal accessible via the college's official website. ● **Offline Method (Suggestion Box):** Recognizing that some students may prefer an anonymous or offline approach, a suggestion box mechanism is in place. This box is readily accessible and contains envelopes. Students can pick an envelope, privately write down their grievance, and then deposit the sealed envelope into the box. This method ensures anonymity and provides an alternative channel for reporting.
Outcome	● Increased student satisfaction and trust in the college administration. ● Prompt resolution of student grievances, leading to a reduction in unresolved issues. ● Identification of recurring problems and implementation of proactive solutions to prevent future grievances. ● Continuation of a 100% ragging-free campus. ● A strong deterrent against any form of ragging. ● Maintenance of a harmonious and respectful student community.

III Proofs Attached









Giselle D'souza

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